

SOFTWARE	
Operating System	Windows 8.1 (All Editions), or Windows 10
Recommended Software (for certain features)	Microsoft Office 2013 or above (Preferred), Adobe Reader
Miscellaneous	Supported Browsers - Internet Explorer 11 or above, Google Chrome, Mozilla Firefox Minimum Screen Resolution - 1280 X 768 Windows Media Player QuickTime Player 7 or above
HARDWARE	
Processor	Processors like Intel Core i5 (7th Generation) or above, may suffice in cases where no more than 3 'Windows' are being captured. Higher processors like Xeon (Quad Core) or above are recommended in cases where more than 3 'Windows' are being captured. However, depending on the number and type of cameras, and your existing IT infrastructure, it is required that you consult your CCTV integrator/IT Team/Computer Installer to suggest the appropriate processor configuration.
Memory	8GB of RAM will deliver satisfactory performance. However, 16 GB of RAM is recommended for best performance in cases where more than 3 'Windows' are being captured.
Hard Disk	Minimum 200MB of available free space for Installation (recommended 500MB) Minimum 500 GB to store screenshots. In case where 8 'Windows' are being captured, it is recommended to have a 4 TB Hard Disk to store screenshots for approximately 30 days.
Graphics Card	The on-board (integrated) graphics card on your computer would suffice in cases where no more than 3 'Windows' are being captured. A 2GB graphics card is recommended in cases where more than 3 'Windows' are being captured.
Power Supply	500 Watts (80 Plus)

Notes:

1. Depending on the number and type of cameras, and the existing IT infrastructure, you will need to consult your CCTV integrator/IT Team/computer installer to suggest other requirements like the **Network Infrastructure** and so on.
2. It is **not recommended** to display more than **sixteen** cameras in **one** browser/or other display. While COM-SUR does not prevent you from displaying more than 16 cameras, for best results during the **auditing** process, 16 cameras or lesser are ideal. You must ensure that you are able to open multiple instances of your VMS (Video Management System) on the computer on which COM-SUR is installed.
3. You **must** have **administrator rights/privileges** on the computer where you will be installing COM-SUR. Also, it is to be ensured that the 'user' using COM-SUR has administrative rights/privileges.
4. If there are multiple programs/applications which require **more system resources**, running concurrently with the program, COM-SUR may **not perform optimally**. Also, the performance of the program **will vary** depending on the system configuration.

5. It is recommended that you add COM-SUR in the list of 'Allowed Programs/Exceptions' in the respective anti-virus/application firewall program installed on your computer.

Advanced Power Settings - Required Values	
Turn off Hard Disk	Never
Sleep Mode	Never
Hibernate mode	Never
Lid (If using laptop) close action	Do nothing
Processor Power Management	100%
Turn off Display	Never
Dim the Display	Never
Screen Saver	De-activated