comsur™

the missing piece of CCTV

GET THE BOOK
INTERNATIONAL PRICING

"SEE WHAT THE CAMERA SAW"

IN 95% LESS TIME

KNOW WHAT YOU DON'T KNOW
TURN GARBAGE TO GOLD

THE DEFINITIVE GUIDE TO VISUAL EVIDENCE GOVERNANCE

BUILD 'BETTER' AI
POWERED BY DAILY AUDITS

100+ SECTORS - AIRPORTS TO ZOOS

GAUTAM D. GORADIA

This document outlines our policy relating to any Personal Information [defined below] YOU provide us.

Introduction

We, at COM-SUR Video Surveillance and Imaging AI Technologies (Formerly: Hayagriva Software Private Limited) [“We” or “COM-SUR”] are committed to respecting your online privacy and recognize your need for appropriate protection and management of any personally identifiable information ("Personal Information") YOU share with us.

Personal Information means any information that may be used to identify an individual, including, but not limited to, a first and last name, a home or other physical address and an email address or other contact information, whether at work or at home, as well as information about your computers and/or other devices which YOU use to access http://www.comsur.biz/ and/or the products and/or services that COM-SUR may provide. In general, YOU can visit some of COM-SUR’s Web site pages on http://www.comsur.biz [the ‘Web site’] without telling us who YOU are or revealing any Personal Information about yourself. However, it is likely that YOU will disclose Personal Information to us in the one or more of the following ways:

a. By registering on http://www.comsur.biz/

b. By posting Personal Information while using one or more of the services, products or facilities available on, or downloaded from http://www.comsur.biz/

c. Through the “cookies” or other tracking technologies used on the Web site pages on http://www.comsur.biz and/or used in products or facilities available on, or downloaded from http://www.comsur.biz/

Cookies and Other Tracking Technologies

Some of our Web site pages may utilize "cookies" and other tracking technologies. A "cookie" is a small text file that may be used, for example, to collect information about Web site activity. Some cookies and other technologies may serve to recall Personal Information previously indicated by a Web user. Most browsers allow YOU to control cookies, including whether or not to accept them and how to remove them.

YOU may set most browsers to notify YOU if YOU receive a cookie, or YOU may choose to block cookies with your browser, but please note that if YOU choose to erase or block your cookies, YOU will need to re-enter your original user ID and password to gain access to certain parts of the Web site.

Tracking technologies may record information such as Internet domain and host names; Internet protocol (IP) addresses; browser software and operating system types; click stream patterns; and dates and times that our site is accessed. Our use of cookies and other tracking technologies allows us to improve our Web site and your Web experience. We may also collect and/or analyze information that does not contain Personal Information for trends, statistics, and any other reason.

To protect your privacy, We have adopted the following principles:

- Notice

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• Choice

• Security

• Access/Accuracy Notice

• Collection of Personal Information shall be for purposes relating to the provision of services, products and other features and facilities on http://www.comsur.biz/;

• All reasonable steps will be taken to obtain accurate Personal Information needed for functioning.

• Personal Information shall not be used for any purposes other than those for which it was collected at the time of collection or purposes directly related thereto;

• YOU have the right of access to and for correction of your Personal Information held by us and your request for access or correction will be dealt with in accordance with internal norms and may entail a reasonable fee.

Choice

YOU may choose whether or not to provide Personal Information to COM-SUR. If YOU choose not to provide the Personal Information We request, YOU can still visit some of the Web site pages of http://www.comsur.biz/.

If YOU chose to have a relationship with COM-SUR, or an affiliate, such as a contractual or other business relationship or partnership, We will naturally continue to contact YOU in connection with that business relationship.

Security

Wherever your Personal Information may be held within COM-SUR or on its behalf, We intend to take reasonable and appropriate steps to protect the Personal Information that YOU share with us from unauthorized access or disclosure. It is important for YOU to protect against unauthorized access to your password and to your computer. Be sure to sign off when YOU finish visiting the Web site.

Third Party Services

Third parties provide certain services available on http://www.comsur.biz/ on COM-SUR's behalf. COM-SUR may provide information, including Personal Information, that COM-SUR collects on the Web site to third-party service providers to help us deliver programs, products, information, and services. Service providers are also an important means by which COM-SUR maintains http://www.comsur.biz/ and mailing lists. COM-SUR will take reasonable steps to ensure that these third-party service providers are obligated to protect Personal Information on COM-SUR's behalf, or have policies in place to protect Personal Information. YOU are encouraged to verify for yourself whether the privacy policies of such third-party service providers are satisfactory to YOU.

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YOU expressly agree that COM-SUR bears no liability whatsoever, for real or perceived privacy invasion or tracking technologies used by third-party services providers. YOU agree that COM-SUR has no control over any such activities of third-party services, and that any remedies must be sought solely against those services providers by YOU.

Your Consent

By using http://www.comsur.biz/ and/or the products and/or services that COM-SUR may provide, YOU consent to the terms of this Privacy Policy and to COM-SUR's processing of Personal Information for the purposes given above or as explained where COM-SUR collects Personal Information specifically for certain purposes on http://www.comsur.biz/. Should the Privacy Policy change, We intend to take every reasonable step to ensure that these changes are brought to your attention by posting all changes prominently on http://www.comsur.biz/ for a reasonable period of time. YOU agree to check for changes.

Information security

• We take appropriate security measures to protect against unauthorized access to or unauthorized alteration, disclosure or destruction of data.

• We may allow access to your Personal Information to anyone who needs to know that information in order to operate, develop or improve our services. Updating your information We may provide mechanisms for updating and correcting your Personal Information for our services.

Children

• COM-SUR will not contact children under the age of 18 about special promotions or for marketing purposes without a parent's permission.

• COM-SUR does not ask a child under the age of 18 for more Personal Information, as a condition of participation, than is reasonably necessary to participate in a given activity or promotion.

Information Sharing and Disclosure

COM-SUR does not rent, sell, or share Personal Information about YOU with other people or nonaffiliated companies except to provide products or services YOU've requested, or when We have your permission, or under the following circumstances:

• We provide the information to partners who work on behalf of or with COM-SUR under confidentiality agreements. These companies may use your Personal Information to help COM-SUR communicate with YOU about products or services from COM-SUR and themselves. However, these companies do not have any independent right to share this information.

• We have a parent's permission to share the information if the user is a child under the age of 18.

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• We respond to warrants, court orders, or legal process, or to establish or exercise our legal rights or defend against legal claims.

• We believe it is necessary to share information in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of COM-SUR's terms of use, or as otherwise required by law.

• We will transfer information about YOU if COM-SUR is acquired by or merged with another company.

• COM-SUR may display targeted advertisements based on Personal Information. Advertisers (including ad serving companies) may assume that people who interact with, view, or click on targeted ads meet the targeting criteria- for example, women aged between 18-24 from a particular geographic area.

• COM-SUR does not provide any Personal Information to the advertiser when YOU interact with or view a targeted ad. However, by interacting with or viewing an ad YOU are consenting to the possibility that the advertiser will make the assumption that YOU meet the targeting criteria used to display the ad.

• COM-SUR advertisers may include financial service providers (such as banks, insurance agents, stock brokers and mortgage lenders) and non-financial companies (such as stores, airlines, and software companies).

Subject as aforesaid, Personal Information held by COM-SUR relating to YOU will be kept confidential, but COM-SUR may provide Personal Information to the following parties for the purposes set out in this document:

• any agent, contractor or third-party service provider who provides services such as administrative, telecommunications, computer, payment or securities clearing or other services to COM-SUR in connection with the operation of its business;

• any other person under a duty of confidentiality to COM-SUR including a group company of COM-SUR which has undertaken to keep such information confidential;

• credit reference agencies, and, in the event of default, to debt collection agencies;

• any person to whom COM-SUR is under an obligation to make disclosure under the requirements of any law binding on COM-SUR or any of group companies and any actual or proposed assignee of COM-SUR or participant or sub-participant or transferee.

Email addresses given to COM-SUR by YOU may be used to send to YOU, data relating to COM-SUR's services, products etc. or such information that COM-SUR feels might be of interest to YOU. This is not intended to be in the nature of spamming by COM-SUR, and is not to be construed as such. However, at times, a third-party affiliate like a payment service provider and such persons / entities that are affiliated to COM-SUR for facilitating normal business transactions of COM-SUR, may use your email addresses in accordance with their respective policies. In such cases, COM-SUR shall in no way be responsible for the action of such affiliates.

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Confidentiality and Security

• We strive to limit access to Personal Information about YOU to anyone who We believe reasonably needs to come into contact with that information to provide products or services to YOU or in order to do their jobs.

• We have physical, electronic, and procedural safeguards that comply with the laws prevalent in India to protect Personal Information about YOU. We seek to ensure compliance with the requirements of the Information Technology Act, 2000 and Rules made thereunder to ensure the protection and preservation of your privacy.

Changes to this Privacy Policy

COM-SUR reserves the right to update, change or modify this policy at any time. The updated, changed or modified policy shall come to effect from the date of such update, change, or modification as indicated by us on http://www.comsur.biz/.

Disclaimer & Limitation of Liability

YOU agree that COM-SUR does not make any representation or provide any warranty or assurance, express or implied, in this Privacy Policy document or otherwise relating to the security of Personal Information or the adequacy or fitness of the efforts and intentions COM-SUR has set out in this document. YOU agree that COM-SUR shall not be liable for any breach of this Privacy Policy except where COM-SUR has been proved to have been in willful breach. In any event, COM-SUR shall not be liable for consequential, incidental, indirect or special damages regardless of the cause of action. In particular YOU understand and agree that messages sent to COM-SUR or http://www.comsur.biz/ cannot be guaranteed to be completely secure and that COM-SUR will not be responsible for any damages incurred by YOU or others arising from any message exchanges between YOU and COM-SUR.

COM-SUR shall not be liable for any loss or damage sustained by reason of any disclosure (inadvertent or otherwise) of any Personal Information or information concerning the user's account and/or information relating to or regarding online transactions using credit cards/debit cards and/or their verification process and particulars nor for any error, omission or inaccuracy with respect to any information so disclosed and used whether or not in pursuance of a legal process or otherwise.

Contact Information

COM-SUR welcomes your comments regarding this privacy statement at the contact address given at the Web site. Should there be any contravention of this Privacy Policy, COM-SUR will employ all commercially reasonable efforts to address the same.

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